



## Identity Fraud Resolution Services

Identity Fraud Resolution Services are available to you because you have purchased Identity Fraud Expense Coverage. These services are provided by CyberScout, a company who specializes in identity theft prevention and management. The following are some examples of this service:

- Access to a dedicated fraud specialist to assist you with protecting your identity and resolving identity theft issues
- Assistance with proactive inquiries prior to the occurrence of an identity theft
- Help with the placement of fraud alerts and security freezes in the event you may be at risk of becoming or are a victim of identity fraud or account takeover
- Assistance with notification to governmental agencies and credit grantors and filing police reports
- If warranted, one year enrollment in a credit and fraud monitoring product
- Six month active follow-up to review the effectiveness of the identity fraud resolution

If the Identity Fraud Expense Coverage endorsement is deleted from this policy, these services will no longer be available.

Please contact CyberScout at 844.228.6926 if you need assistance or have questions regarding the services shown above. To submit a claim for reimbursement of covered expenses you have incurred due to identity fraud, please contact us at 888.252.2799.